

## Your GATRA Bus Riding Guidelines

To ensure everyone has a safe and pleasant bus ride, please follow these travel tips:

- ★ Eating and drinking while riding the bus is prohibited.
- ★ Smoking on the bus is prohibited by law.
- ★ Headphones are required for portable music and gaming devices.
- ★ Cell phones should be used only when truly necessary.
- ★ Strollers and shopping baskets must be folded and removed from the bus aisle.
- ★ All customers must stand behind the white line before the bus can leave the stop.
- ★ Front seats are reserved for pregnant, elderly, and customers with disabilities.
- ★ Speak quietly when conversing with other passengers; loud and disruptive behavior may result in removal from the bus.
- ★ GATRA welcomes guide/service animals only.
- ★ An adult must accompany children 6 years and under on the bus.

Greater Attleboro Taunton Regional Transit Authority  
7 Mill Street, Attleboro, MA 02703  
800-483-2500, Ext. 222 TDD 508-824-7439  
Visit our website at [www.gatra.org](http://www.gatra.org)



## Guide To Ride

A Simple  
How-To Guide  
for Riding the Bus  
(or 10 easy steps to  
stress free travel)

GATRA knows that good service begins with good information so we encourage you to ask questions. We want to make riding with us a pleasant and easy way for you to travel.



### Relax and Enjoy Your Ride!

If this is your first experience riding the bus, you may be a little nervous. Don't worry, apprehension is understandable. Your friendly GATRA drivers are ready to help you in any way they can...so relax!

GATRA operates Monday through Friday between 6:00 a.m. and 6:00 p.m. or on Saturday between 9:00 a.m. and 6:00 p.m. For more detailed schedule information pick up one of our route maps or call our customer service operators at 508-222-6106 in Attleboro, or 508-823-8828 in Taunton. TDD users can call 508-824-7439.

### GATRA Buses are Very Accessible!

Please notify the operator if you need the lift. When the lift is lowered, the operator will let you know when it is safe to board. Please allow customers who aren't using the lift to exit the bus first.

### Welcome Aboard!

We pledge to do whatever we can to make sure you get to your destination quickly, safely, and in comfort.

Here are a few helpful tips to make your trip stress free.

- ★ Maps & schedules are available on the bus and at various locations throughout the area.
- ★ GATRA operates on a **FLAG STOP** policy. This means you may board the bus anywhere along the route where it is safe to do so. When you see your bus approaching, just **WAVE** and the bus operator will pull over at a safe location to pick you up. Be sure to check the destination sign over the front windshield for route identification.
- ★ It's best to arrive at your bus stop at least 5 minutes early.
- ★ Service animals are always welcome on GATRA, but pets are not allowed.
- ★ Please keep your hands and head inside the bus and clear of opening and closing doors.

- ★ When boarding the bus let others get off the bus first and then drop the **exact fare** in the farebox or show your pass or ticket to the bus operator. Please find a seat quickly and stay seated at all times to avoid falling when the bus stops.
- ★ Remember to give elderly, pregnant, and riders with disabilities first choice of the seats in the front of the bus.
- ★ About one block before the bus approaches your stop, pull the cord above the window, or press the rubber strip between the windows to let the operator know you would like to get off the bus. If you are unsure where you should get off, just ask the bus operator to let you know when you are approaching your stop.
- ★ Remain in your seat until the bus comes to a complete stop.
- ★ **NEVER** cross the street in front of the bus! Wait for the bus to depart, then cross the street when it is safe to do so.



Passes are available at the Attleboro train station or may be purchased by mail from our office at 7 Mill Street, Attleboro, MA 02703